

**SALES & INSTALLATION FORM**

**SALES PERSON** \_\_\_\_\_

***HOW DID YOU HEAR OF US?*** \_\_\_\_\_

*(Answer to This Question is Mandatory of all Sales)*

SALE DATE \_\_\_\_\_ INSTALL DATE \_\_\_\_\_ DAY \_\_\_\_\_ TIME \_\_\_\_\_

TYPE: **DISH VIASAT QUICKDRAW GLOBALSTAR OFF-AIR**

Business Name \_\_\_\_\_ Business # \_\_\_\_\_

NAME \_\_\_\_\_ HOME# \_\_\_\_\_ ALT# \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ ST \_\_\_\_\_ ZIP \_\_\_\_\_

MAILING \_\_\_\_\_ CITY \_\_\_\_\_ ST \_\_\_\_\_ ZIP \_\_\_\_\_

EMAIL \_\_\_\_\_ @ \_\_\_\_\_

**INSTALL DATA:** CUSTOMER HAS NOW: NOTHING CABLE SATELLITE OTHER \_\_\_\_\_

RENT OWN HOUSE MOBILE MODULAR DUPLEX APT RV BUSINESS OTHER \_\_\_\_\_

**# OF STORYS:** 1 2 3 4 WOOD STUCCO METAL OTHER \_\_\_\_\_

**ROOF:** COMP METAL TILE ROCK SHAKE FLAT PITCHED OTHER \_\_\_\_\_

**CRAWLSPACE:** ATTIC UNDER HOUSE NONE **WIRELESS:** YES/NO

**TV OR COMPUTER LOCATIONS:**

1 \_\_\_\_\_ 2 \_\_\_\_\_ 3 \_\_\_\_\_ 4 \_\_\_\_\_  
IN/OUT UP/DOWN IN/OUT UP/DOWN IN/OUT UP/DOWN IN/OUT UP/DOWN

**PACKAGE** \_\_\_\_\_ **PROMO** \_\_\_\_\_

**Adds/Accessories** \_\_\_\_\_ **Phone Color** \_\_\_\_\_

**Custom Charges** \_\_\_\_\_

**Notes** \_\_\_\_\_

-----DETACH & DESTROY-----

**CREDIT CARD Type** \_\_\_\_\_ **#** \_\_\_\_\_ **EXP** \_\_\_\_\_ **CODE** \_\_\_\_\_

**SS#** \_\_\_\_\_ **Birthdate Month** \_\_\_\_\_ **Day** \_\_\_\_\_ **Year** \_\_\_\_\_

**Name** \_\_\_\_\_ **Billing Zip Code** \_\_\_\_\_ **DL#** \_\_\_\_\_

John Whitford Communications

**Service Providers:** Dish Viasat QuickDraw Globalstar OFF-AIR  
**System is a:** Lease Purchase

**Basic installation includes the following:**

Jwc will travel to customer's home within 25 miles and conduct site survey with the customer concerning antenna placement, cable routing, point of entry and quote customer of any additional charges. Jwc will mount the antenna on an approved location of a single level structure and route up to 75 feet of cable from antenna to one television or computer and with cable attached to exterior walls. Jwc will create one point of entry thru single wall of wood or masonry. Holes will be drilled into the dwelling and sealed. Confirm service to be working on Jwc laptop or TV. Download software and perform system test. Complete proper paperwork & activate system. Provide up to 20 minutes of customer education.

**Installation information:**

The antenna will be mounted on the roof, ground or wall and all penetrations will be sealed. Customer supplied materials and equipment are not warranted. Installation does not include troubleshooting of any customer equipment. 1-year manufacturer's warranties apply to new equipment. Workmanship and materials warranted by Jwc for 90 days. Once installation begins and work is stopped by me, my agent or landlord I agree to pay for labor @ \$87.50 an hour and materials. Any changes after starting work will result in additional charges. Payment is expected upon completion in cash/check/visa/mc. Computer virus protection and installation is customer's responsibility.

Notes \_\_\_\_\_

**Satellite system service agreement terms (applies to only promotional customers):**

I the buyer have received a special promotional price on my system and this price is made possible by my promise to adhere to these terms. I will subscribe to my activated service for the term of the agreement **24 Months = 730** Consecutive Days and agree I will not voluntarily or involuntarily disconnect my service for any reason during this term. I will keep my account with my service provider in good standing for term of agreement. I will not downgrade below minimum required programming service for term of agreement. If my equipment fails, I will not suspend my service, but contact Jwc for repair assistance at **805-461-3030**. I understand my service has been activated for me at time of installation.

I understand the installer has completed the site survey and has explained the installation process to my approval. I have the authority to grant permission to proceed with installation and accept any damages or liabilities arising from installation. I am 18 years or older. I further agree if I do not follow all the terms above or my service is disconnected for any reason before my term expires I will pay John Whitford Communications a early termination fee of \$25.00 for each remaining month of my term for the primary receiver/modem and \$15.00 a month per additional receiver/modem. I give consent for my credit card to be charged for any early termination fees, disconnect fees or equipment replacement costs without notice. Failure to pay any fees or costs will result in collection action. Fees are non-refundable & final.

**I understand and agree to all of the terms above.**

**X** \_\_\_\_\_ **Date** \_\_\_\_\_

Print name \_\_\_\_\_  
Credit Card # On File \_\_\_\_\_

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